

HOUSE RULES AND RULES OF CONDUCT

ADMISSION

- For admission to WOO HAH! the minimum age is 14 years. If you are under 14 years of age you must be accompanied by an adult.
- A valid Identity Card is compulsory.
- No admission is granted to persons who are visibly under the influence of alcohol and/or drugs.
- Animals are not admitted.
- Visitors can be searched or checked at the entrance. Cooperation to that end is obligatory.
- You need to be in possession of a valid and undamaged ticket.
- Be on time for shows in the indoor Koepelhal due to safety visitors can be refused to enter.
- Wristbands need to worn throughout the entire festival.

PROHIBITIONS

- No alcoholic beverages are provided to persons under the age of 18 years.
- Inside the festival area smoking is only allowed in the spaces designated for that purpose and the open air.
- The trade in soft drugs and hard drugs is prohibited, as well as the possession of hard drugs.
- It is prohibited to bring knives, weapons, glassware, cans or objects inside that could be qualified as weapons.
- Food, drinks, cans, glasses and mugs may not be taken on the festival grounds or out.
- It is not allowed to bring photo, film and audio equipment inside. Illegally obtained recordings will be confiscated by WOO HAH!.
- Stage diving or crowd surfing is prohibited. WOO HAH! is not liable for any consequences arising from violation of this prohibition.
- It is prohibited to trade goods in or around the festival area.
- It is prohibited to hang posters in, at or around the festival and to hand out flyers at the festival.
- Fire is prohibited.
- Graffiti is prohibited and only allowed by professional artists.
- Crowd surfing is not allowed.

CONDUCT AND SAFETY

- Misconduct is not tolerated. Misconduct means among other things racist, fascist, sexist, offensive and discriminating expressions, unwanted sexual advances, annoying and aggressive conduct, destructions and violence.
- Respect for fellow visitors, WOO HAH! personnel and the festival grounds is required.
- WOO HAH! is allowed to refuse entry to the event or remove a person from the event if there is reasonable cause for the person to be a nuisance or a danger to other visitors.
- Many people live in the immediate vicinity of the WOO HAH! festival ground. Do not cause any nuisance to our neighbours while entering and leaving.
- A platform for disabled visitors is available in some areas. That platform must be kept free for disabled people.

LIABILITY

- Staying at WOO HAH! is entirely at one's own risk.
- In various areas of WOO HAH! more than 85dB(A) of sound is produced. WOO HAH! accepts no liability for the harmful consequences that might arise as a result. Hearing protection is available on festival grounds against payment.

TOKENS AND CLOAKROOM

- WOO HAH! has a cloakroom in the form of lockers. When using the cloakroom, the cloakroom rules that are available in the cloakroom are applicable.
- On violation of the house rules and the rules of conduct admission will be denied without any refund of the admission fee.
- WOO HAH! uses special tokens for drinks and beverages which are available at cash registers at the festival.
- Purchased tokens are only valid for the edition of the year they are bought in. There is a possibility to return these tokens at a designated register at the festival grounds from 23.30 to 01.00.

GENERAL

- The line-up of the festival is with reservation. If one or more acts cancel their appearance, entrance tickets will not be compensated or re-taken and/or refunded by the organisation. The organisation will try and offer replacement acts.
- By trespassing these house rules entrance to the festival can be denied without restitution.